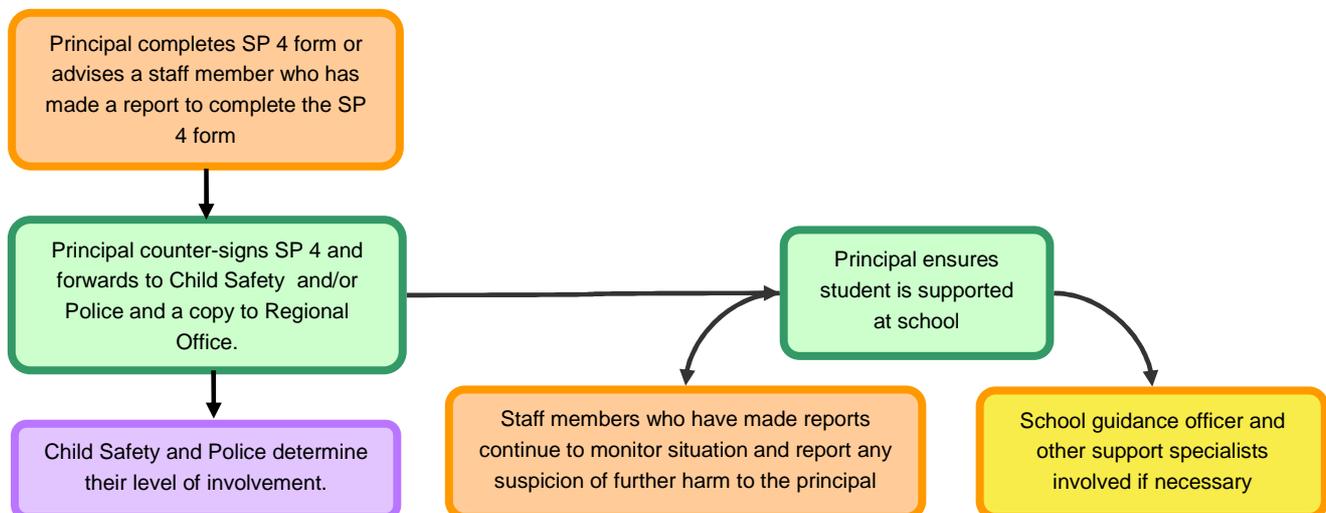


What happens when... a student is harmed by a person not employed by the department?

Education Queensland is committed to providing safe, supportive and disciplined learning environments for all students. All staff complete student protection training and are required to report suspicions of harm or risk of harm to the principal.

A parent or community member who suspects that a student may have been harmed by a person not employed by the department, including volunteers and school visitors can discuss their concerns with the principal. Alternatively, they can make a report directly to the Department of Communities (Child Safety Services) and/or Queensland Police Service.

If, as a result of a report or from observation, the principal reasonably suspects that a student has been harmed or is at risk of harm from someone not employed at the school, the principal takes the following action:



The Department of Communities (Child Safety Services) or the Police advise the principal what information can be shared with the parents of the student who has been harmed or is at risk of harm.

Education Queensland's Student Protection procedure is available at <http://education.qld.gov.au/strategic/epr/students/smspr012/procedure.html>

There are processes and support structures in place to enable students and parents/carers to work through any issues they may have with the implementation of Education Queensland policies and procedures in schools.

A *Making a complaint* fact sheet is available on the department's website at http://education.qld.gov.au/schools/about/pdfs/making_a_complaint.pdf