Every student with disability succeeding
Parent and community engagement

Advancing Partnerships — Parent and Community Engagement Framework

The Parent and Community Engagement Framework provides useful information for engaging with parents and organisations. This factsheet, for schools and teachers, builds on the Framework’s five key elements, with a specific focus on students with disability.

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Parent engagement in school communities can improve students’ self-esteem, school attendance, behaviour and achievement. It is an important part of the National School Improvement Tool (Domains 3 and 9) and the School Improvement Hierarchy.

The importance of parent engagement and collaboration with other organisations to lift student outcomes is recognised in the Department of Education’s Inclusive Education Policy and the Every Student with Disability Succeeding plan.

Parent and community engagement occurs at all levels of the school and throughout the year. It can take many different forms, depending on parent and student needs, the reason for engagement and the expected outcomes. Investing in effective engagement, implemented in the right way at the right time, can support teachers and school staff to lift student outcomes.

Fact sheet

COMMUNICATION
Effective communication is an exchange between students, parents, communities and schools that is inclusive and involves information sharing and opportunities to learn from each other.

PARTNERSHIPS WITH PARENTS
Partnerships between parents, students and schools promote student learning, wellbeing and high expectations for student success.

SCHOOL CULTURE
Respectful relationships between students, parents and the school community are valued and enhance the promotion of student learning and wellbeing.

COMMUNITY COLLABORATION
Relationships between the school and wider community strengthen the ability of schools and families to support student learning, wellbeing and developmental outcomes.

DECISION-MAKING
Parents, students and community members play meaningful roles in school decision-making.
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1. Communication
Parents value communication from their school, their child’s classroom teacher and others working with their child at school. We know that parents prefer to hear from principals about how departmental policies impact on their local school, and from teachers about how those policies support their child’s learning.

Additional ideas for working with parents of students with disability
• Hold information sessions for parents that focus on supports provided at the school that enable students with disability to engage, participate and succeed.
• Provide regular updates to parents on how their child is progressing, giving information about the supports being provided and their child’s strengths and areas for improvement.
• Provide opportunities for parents to give updates on the student’s wellbeing and how this may impact on their learning.
• Communicate any concerns to parents in a timely and respectful way, and in person wherever possible.

2. Partnership with parents
Understanding the school, home and community contribution to student learning sets the foundation for meaningful partnerships, shared goals and improved student outcomes.

Effective partnerships involve everyone having a clear understanding of their roles and the contribution they can make to student learning. Partnerships should be founded on respect, understanding and meaningful engagement.

Additional ideas for working with parents of students with disability
• Be open to hearing and understanding parents’ aspirations and concerns for their child.
• Develop goals in partnership with parents – reflecting high expectations built on the student’s strengths and addressing areas for improvement.
• Discuss plans for major transitions with parents, such as enrolment at a new school, start of a new school year or a change of teacher. Identify how parents can help the student with the transition.

3. Community collaboration
Relationships between schools and the wider community strengthen the ability of schools and families to support student learning, wellbeing and developmental outcomes.

Many students with disability receive supports outside school. These supports can make a significant contribution to students’ learning engagement, participation and achievement.

Additional ideas for working with parents of students with disability
• Ensure staff are aware of the wide range of professionals who support students with disability, such as therapists, state school registered nurses, teacher aides and advisory visiting teachers – recognising how these supports may contribute to improved student outcomes.
• Work with these professionals, as appropriate, to identify and implement reasonable adjustments.
• Ensure teachers are aware of, and can access, departmental supports (such as coaches, the Autism Hub and Reading Centre) that can assist in improving student outcomes.
• Provide parents with information about access to the National Disability Insurance Scheme, if appropriate.

4. Decision-making
Parents, students and community members play meaningful roles in school decision-making. Sharing goals and conducting meaningful consultation are recognised as critical to improving student outcomes. These actions build trust and ensure informed decisions are made.

The Disability Standards for Education 2005 requires schools to consult with parents, and students, where appropriate, about reasonable educational adjustments needed to enable students to access and participate in education.

Additional ideas for working with parents of students with disability
• Support teachers to involve parents (and students, if appropriate) in making key decisions (such as for Individual Curriculum Plans, attendance plans, health plans and behaviour support plans).
• Encourage parents of students with disability to join the Parents and Citizens’ Association and other school groups.
• Ensure school consultation processes reach parents of students with disability. Organise interpreters if required.
• Involve parents in designing and promoting learning experiences, school events and activities that enable students with disability to access and participate on the same basis as other students.
5. School culture

Everyday activities and the way a school operates reflect its culture. It is important all staff, parents and the school community are aware of the department’s commitment to inclusive education and understand that, with the right support, every student can achieve and succeed.

Additional ideas for working with parents of students with disability

- Create a parent friendly environment throughout the school and welcome parents of students with disability into the classroom.
- Promote high expectations of all students with disability and encourage parents to be involved in school activities.
- Ensure staff are aware of, and supported to meet, their obligations to provide reasonable educational adjustments.
- Implement differentiated teaching practices as part of everyday good practice.
- Celebrate key events such as Mental Health Week, Autism Awareness Week, Disability Action Week and the International Day of People with Disability.
- Provide guidance to volunteers about the school’s commitment to being inclusive, school protocols and their obligations.

Tips for effective consultation with parents

- **Plan**: Advise parents about the meeting’s purpose and ask them to nominate other people who may also contribute to the discussions.
- **Focus**: Focus discussions on improving student outcomes and meeting their needs.
- **Involve**: Ensure the right people, who can contribute to the discussion, are involved in consultations. Older students should be involved when appropriate.
- **Enable**: Parents are supported to express their views and are heard.
- **Respect**: Different views are heard and acknowledged without interruption, criticism or judgement.
- **Share**: All participants have opportunities to share information and perspectives.
- **Be clear**: Every person knows what will happen next and who will do it. When a student plan is agreed, parents sign the plan and are provided with a copy.

Adapted from the University of Canberra’s Disability Standards for Education: A Practical Guide for Individuals, Families and Communities.
More information

Schools can access a range of resources that focus on parent and community engagement including:

- National School Improvement Tool

- Parent and Community Engagement Framework

- Every Student with Disability Succeeding plan

- Inclusive Education Policy

Specific information about students with disability is available through the Nationally Consistent Collection of Data on Students with Disability Resources at http://www.schooldisabilitydataipl.edu.au/resources.


- Farnborough State School: Parents of students with disability discuss their experiences partnering with the school as their children participate and succeed.

- Kuranda District State College: Key drivers of inclusive practices are described: leadership, parent partnerships, co-teaching, identifying student need, collaborative planning and evaluation.

- Mareeba State School: The principal discusses the school’s work with parents to understand the learning needs of their children so they reach their potential.