

# Regional Youth Engagement Service

The Department of Education aims for all young people in Queensland to be engaged in study or work. To this end, the Department has established a Regional Youth Engagement Service (RYES) in every education region. Each RYES helps young people who have become disengaged to reconnect with education, training or employment.

## What are the destinations of young Queenslanders supported by the RYES?

Regional Youth Engagement Services support the transitions of disengaged young people to state or non-state schools, employment, vocational education and training, and higher education.

## What support do Regional Youth Engagement Services provide to young people who have become disengaged?

Youth Engagement Services can enlist a wide range of professionals – guidance officers, youth support workers, transition support officers, Indigenous liaison officers, teachers, amongst others – to provide case management services to reconnect young people to study or work. These services can include:

- ▶ general guidance and assessment
- ▶ pathways planning
- ▶ short term programs
- ▶ behaviour management support
- ▶ support of social and emotional wellbeing
- ▶ referrals to other agencies.

## Who can refer a young person to a RYES?

Anyone who is supporting a disengaged young person can refer them to a Regional Youth Engagement Service. This includes, but is not limited to, youth workers, youth justice workers, transition support workers, parents, and guardians.



### SCENARIO

## Ben

A child safety officer supported Ben's transition from one foster home to another. During the transition the child safety officer discovered that he was no longer attending school. Ben told the child safety officer that he was often suspended for poor behaviour and no longer had the motivation to attend. Concerned about Ben's engagement, the child safety officer contacted their region's Youth Engagement Service. The RYES provided behaviour management support and counselling to Ben to help him start attending school again. In collaboration with the child safety officer, the Youth Engagement Service managed Ben's re-entry in to his school.



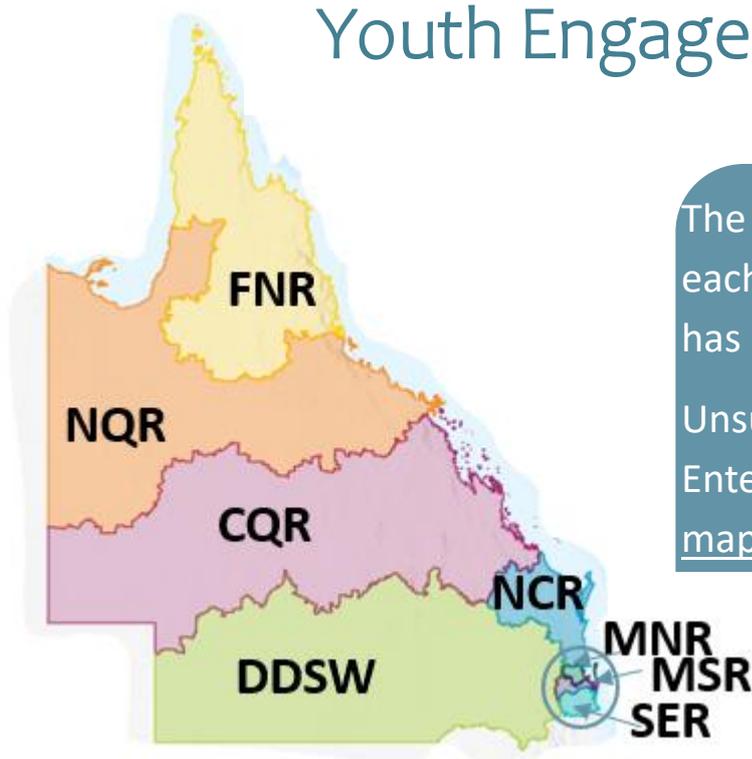
### SCENARIO

## Sarah

A transition support officer assisted Sarah as she came to the end of her detention. The officer wanted to help Sarah get back into school but didn't know where to start. The officer contacted their region's Youth Engagement Service and they arranged a meeting with the principal of Sarah's local state school to arrange her enrolment. The RYES worked with the school to ensure Sarah received additional support from the school to help her remain engaged.



# Contacting your Regional Youth Engagement Service



The Youth Engagement Service for each education region in Queensland has its own point of contact.

Unsure of your education region? Enter your address in the [interactive map](#) to find out.

Department of Education Region		Email Contact
<b>FNR</b>	Far North	<a href="mailto:fnqnes@qed.qld.gov.au">fnqnes@qed.qld.gov.au</a>
<b>NQR</b>	North Queensland	<a href="mailto:ngstudentengagement@qed.qld.gov.au">ngstudentengagement@qed.qld.gov.au</a>
<b>CQR</b>	Central Queensland	<a href="mailto:CQRStudentSupportRequest@qed.qld.gov.au">CQRStudentSupportRequest@qed.qld.gov.au</a>
<b>NCR</b>	North Coast	<a href="mailto:northcoastregion@qed.qld.gov.au">northcoastregion@qed.qld.gov.au</a>
<b>SER</b>	South East	<a href="mailto:Engagement.SER@qed.qld.gov.au">Engagement.SER@qed.qld.gov.au</a>
<b>DDSW</b>	Darling Downs South West	<a href="mailto:DDSW.EngagementInLearning@qed.qld.gov.au">DDSW.EngagementInLearning@qed.qld.gov.au</a>
<b>MNR</b>	Metropolitan North	Schools: <a href="mailto:MNRStudentSupportRequest@qed.qld.gov.au">MNRStudentSupportRequest@qed.qld.gov.au</a> Other: <a href="mailto:Enquiries.MetropolitanNorth@qed.qld.gov.au">Enquiries.MetropolitanNorth@qed.qld.gov.au</a>
<b>MSR</b>	Metropolitan South	<a href="mailto:Enquiries.MetropolitanSouth@qed.qld.gov.au">Enquiries.MetropolitanSouth@qed.qld.gov.au</a>

Central Office: [engagement@qed.qld.gov.au](mailto:engagement@qed.qld.gov.au)